

Supervisor Excellence™

Strengthening the Skills Behind Effective Supervision

A 2-Day Learning Intensive
+ Year-Round Development

DO ANY OF THESE SOUND FAMILIAR?

- Promoted before being developed to lead?
- Old leadership approaches no longer working?
- Relying too heavily on senior leadership?
- Working in silos instead of across teams?
- Too much reacting, not enough improving?

If any of these challenges sound familiar, Supervisor Excellence™ can help.

THE SUPERVISOR EXCELLENCE™ FRAMEWORK

Four Core Competencies That Enable Results

01

LEAD SELF

through self-awareness and emotional discipline.

Build the discipline and confidence that strengthen credibility and inspire followership.

02

LEAD PEOPLE

through coaching, development, and accountability.

Understand what drives employee performance and apply the right leadership response.

03

LEAD PERFORMANCE

through clarity, ownership, and execution.

Turn clear expectations into consistent execution and results through structured follow-up.

04

LEAD IMPROVEMENT

through engagement and collaboration.

Engage employees to improve the work and collaborate across teams to solve broader issues.



PROGRAM DETAILS

October 1–2, Weslaco, TX
October 8–9, San Antonio, TX
8:30 AM – 4:30 PM, daily

***Invest two days.
Save weeks of trial and error.***



INVESTMENT

\$1,095

per participant
(Group rates available)

For onsite delivery, contact us.



WHO SHOULD ATTEND

- New & Experienced Supervisors
- Frontline Managers
- Team Leaders
- Emerging Leaders



YOUR REGISTRATION INCLUDES:

- Two-Day Learning Intensive
- Leadership Toolkit
- Year-Round Development
- Supervisor Excellence™ Certificate

COHORT FORMING NOW

RESERVE YOUR SEAT

Scan to Register

worldclasstraining.org

Tel: 956-504-9287



Lead Yourself. Lead Your Team. Improve the Work.

Develop the leadership capabilities needed to build people, improve performance, and strengthen the work.

PROGRAM AGENDA

Module 1: LEAD SELF

Build the discipline and confidence that strengthen credibility and inspire followership.

- Develop self-awareness
- Build credibility through personal example
- Strengthen confidence and emotional discipline
- Take ownership and personal responsibility

Module 2: LEAD PEOPLE

Understand what drives employee performance and apply the right leadership response.

- Understand individual work styles
- Diagnose employee performance issues
- Coach employees to improve performance
- Address performance and behavioral problems

Module 3: LEAD PERFORMANCE

Turn clear expectations into consistent execution and results.

- Set clear expectations
- Deliver organized work instructions
- Monitor performance and maintain accountability
- Lead structured operational reviews

Module 4: LEAD IMPROVEMENT

Create a team that continuously improves the work.

- Engage employees in improving the work
- Identify improvement opportunities
- Improve processes, speed, and quality
- Collaborate across teams to solve broader issues

YOUR LEARNING EXPERIENCE

- ✓ Interactive discussions
- ✓ Real workplace scenarios
- ✓ Practical leadership tools
- ✓ Hands-on leadership practice
- ✓ Peer learning and collaboration
- ✓ Year-round reinforcement

2-Day Learning Intensive + Year-Round Development



LEADERSHIP ASSESSMENT

Identify your leadership strengths and development priorities.



SUPERVISOR TOOLKIT

Practical tools, templates, and job aids for everyday supervision.



SkillsCOACH™ BULLETINS

(Digital / Every Other Month)

Reinforce key leadership practices year-round.



LEADERSHIP SUPPORT

(Virtual / Alternating Months)

Receive practical guidance as you apply new skills.



LEADERSHIP DEVELOPMENT PLAN

Create a personalized leadership growth plan.



LEADERSHIP PROGRESS TRACKER

Track progress toward your leadership goals.