

# Supervisor Excellence™

*Strengthening the Skills Behind Effective Supervision*

A 2-Day Learning Intensive  
+ Year-Round Development

## DO ANY OF THESE SOUND FAMILIAR?

- Need to make the shift from doing to leading others?
- Need to adapt how you lead as the workplace changes?
- Need to involve senior leadership without relying on them?
- Employees participating, but not necessarily engaged?
- Ready to focus more on improving, not just reacting?

**If any of these challenges sound familiar, Supervisor Excellence™ can help.**

## THE SUPERVISOR EXCELLENCE™ FRAMEWORK

*Four Core Competencies That Enable Results*

01

### LEAD SELF

*through self-awareness, discipline, and ownership.*

Make the shift from doing the work to confidently leading others.

02

### LEAD PEOPLE

*through expectations, coaching, and accountability.*

Address employee performance and behavioral issues effectively.

03

### LEAD PERFORMANCE

*through clarity, measurement, and follow-through.*

Create the structure and accountability needed to deliver results.

04

### LEAD IMPROVEMENT

*through engagement, problem-solving, and Lean thinking.*

Reduce waste, solve everyday problems, and improve how work gets done.



## PROGRAM DETAILS

October 29–30, San Antonio, TX  
December 3–4, Weslaco, TX  
8:30 AM – 4:30 PM, daily

***Invest two days.  
Save weeks of trial and error.***



## INVESTMENT

**\$1,095**

per participant  
(Group rates available)

*For onsite delivery, contact us.*



## WHO SHOULD ATTEND

- New & Experienced Supervisors
- Frontline Managers
- Team Leaders
- Emerging Leaders



## YOUR REGISTRATION INCLUDES:

- Two-Day Learning Intensive
- Leadership Toolkit
- Year-Round Development
- Supervisor Excellence™ Certificate

**COHORT FORMING NOW**

## RESERVE YOUR SEAT

Scan to Register

[worldclasstraining.org](http://worldclasstraining.org)

Tel: 956-504-9287



## Lead Yourself. Lead Your Team. Improve the Work.

*Develop the leadership capabilities needed to build people, improve performance, and strengthen the work.*

### PROGRAM AGENDA

#### Module 1: LEAD SELF

*Make the Shift From Doing to Leading*

- Develop self-awareness
- Build credibility through personal example
- Strengthen confidence and emotional discipline
- Take ownership and personal responsibility

#### Module 2: LEAD PEOPLE

*Address Employee Performance Effectively*

- Understand individual work styles
- Set clear performance expectations
- Coach employees to improve performance
- Address performance and behavioral problems

#### Module 3: LEAD PERFORMANCE

*Create Clarity and Accountability Around the Work*

- Deliver clear, organized work instructions
- Establish meaningful performance measures
- Monitor progress and follow through
- Hold employees accountable for results

#### Module 4: LEAD IMPROVEMENT

*Improve How the Work Gets Done*

- Engage employees in improving the work
- Identify waste and improvement opportunities
- Solve everyday problems at the source
- Standardize and sustain better ways of working

### YOUR LEARNING EXPERIENCE

- ✓ Interactive discussions
- ✓ Real workplace scenarios
- ✓ Practical leadership tools
- ✓ Hands-on leadership practice
- ✓ Peer learning and collaboration
- ✓ Year-round reinforcement

### 2-Day Learning Intensive + Year-Round Development



#### LEADERSHIP ASSESSMENT

Identify your leadership strengths and development priorities.



#### SUPERVISOR TOOLKIT

Practical tools, templates, and job aids for everyday supervision.



#### SkillsCOACH™ BULLETIN

*(Digital / Every Other Month)*

Reinforce key leadership practices year-round.



#### LEADERSHIP SUPPORT

*(Virtual / Alternating Months)*

Receive practical guidance as you apply new skills.



#### LEADERSHIP DEVELOPMENT PLAN

Create a personalized leadership growth plan.



#### LEADERSHIP PROGRESS TRACKER

Track progress toward your leadership goals.