

Supervisor Excellence™

Lead Yourself. Lead Your Team. Improve the Work.

A 2-Day Learning Intensive
+ Year-Round Support

DO ANY OF THESE SOUND FAMILIAR?

- Promoted into supervision and learning as you go?
- Relying on leadership approaches that no longer work?
- Struggling to lead, coach, and engage your team?
- Not sure what is causing performance problems?
- Spending more time reacting than improving?

**If you answered yes to any of these questions,
Supervisor Excellence™ is designed for you.**

THE SUPERVISOR EXCELLENCE™ FRAMEWORK

Four leadership capabilities every supervisor needs.

01

LEAD SELF

through self-awareness and professionalism.

Build self-awareness, confidence, and discipline to lead with integrity and set the tone for your team.

02

LEAD PEOPLE

through coaching, development, and accountability.

Develop, coach, and hold people accountable to strengthen your team.

03

LEAD PERFORMANCE

by creating clarity, ownership, and results.

Set clear expectations, monitor execution, and lead structured operational reviews.

04

LEAD IMPROVEMENT

by engaging employees to improve the work.

Build a team that identifies opportunities, evaluates quick wins, and escalates larger issues.



PROGRAM DETAILS

October 1–2, Weslaco, TX
October 8–9, San Antonio, TX
8:30 AM – 4:30 PM, daily

Invest two days.
Save weeks of trial and error.



INVESTMENT

\$1,095

per participant
(Group rates available)

For onsite delivery contact us.



WHO SHOULD ATTEND

- Supervisors
- Frontline Managers
- Team Leaders
- Emerging Leaders
- Experienced Supervisors



YOUR REGISTRATION INCLUDES:

- Two-Day Learning Intensive
- Leadership Toolkit
- One Year of Development
- Supervisor Excellence™ Certificate

COHORT FORMING NOW

RESERVE YOUR SEAT

Scan to Register

worldclasstraining.org
Tel: 956-504-9287



Lead Yourself. Lead Your Team. Improve the Work.

Develop the leadership capabilities needed to build people, improve performance, and strengthen the work.

PROGRAM AGENDA

Module 1: LEAD SELF

Develop the self-awareness and discipline needed to lead consistently under pressure.

- Shift from doing to leading
- Recognize your default leadership behaviors
- Build credibility through follow-through
- Manage stress with professionalism and resilience

Module 2: LEAD PEOPLE

Identify the cause of performance issues and choose the right leadership response.

- Recognize individual work styles
- Diagnose performance issues
- Match the right leadership response
- Improve coaching skills for everyday supervision

Module 3: LEAD PERFORMANCE

Keep team performance on track through clear expectations and timely follow-up.

- Set clear expectations
- Deliver organized work instructions
- Monitor progress against measures
- Lead structured operational reviews

Module 4: LEAD IMPROVEMENT

Create a team that continuously improves the work.

- Engage employees in improving the work
- Identify improvement opportunities
- Evaluate quick wins
- Escalate larger issues

YOUR LEARNING EXPERIENCE

- ✓ Interactive discussions
- ✓ Real workplace scenarios
- ✓ Practical leadership tools
- ✓ Hands-on leadership practice
- ✓ Peer learning and collaboration
- ✓ Year-round development

2-Day Learning Intensive + Year-Round Support



LEADERSHIP ASSESSMENT

Identify your leadership strengths and development priorities.



SUPERVISOR TOOLKIT

Practical tools, templates, and job aids for everyday supervision.



SKILLSCOACH™ BULLETIN

(Digital / Every Other Month)

Reinforce key leadership practices year-round.



LEADERSHIP SUPPORT

(Virtual / Alternating Months)

Receive practical guidance as you apply new skills.



LEADERSHIP DEVELOPMENT PLAN

Create a personalized leadership development plan.



LEADERSHIP PROGRESS TRACKER

Track progress toward your leadership goals.