WORLD CLASS TRAINING

Supervisor Excellence™

Strengthening the Skills Behind Effective Supervision

A 2-Day Learning Intensive
+ Year-Round Development

DO ANY OF THESE SOUND FAMILIAR?

- Need to make the shift from doing to leading others?
- Need to adapt how you lead as the workplace changes?
- Need to involve senior leadership without relying on them?
- Employees participating, but not necessarily engaged?
- Ready to focus more on improving, not just reacting?

If any of these challenges sound familiar, Supervisor Excellence™ can help.

THE SUPERVISOR EXCELLENCE™ FRAMEWORK

Four Core Competencies That Enable Results

01 LEAD SELF

through self-awareness, discipline, and ownership.

Make the shift from doing the work to confidently leading others.

02 LEAD PEOPLE

through expectations, coaching, and accountability.

Address employee performance and behavioral issues effectively.

03 LEAD PERFORMANCE

through clarity, measurement, and follow-through.

Create the structure and accountability needed to deliver results.

04 LEAD IMPROVEMENT

through engagement, problem-solving, and Lean thinking.

Reduce waste, solve everyday problems, and improve how work gets done.

PROGRAM DETAILS

December 3-4, San Antonio, TX
January 14-15 , Weslaco, TX
8:30 AM – 4:30 PM, daily

Invest two days.
Save weeks of trial and error.

INVESTMENT

$1,095
per participant
(Group rates available)

For onsite delivery, contact us.

WHO SHOULD ATTEND

- New & Experienced Supervisors
- Frontline Managers
- Team Leaders
- Emerging Leaders

YOUR REGISTRATION INCLUDES:

- Two-Day Learning Intensive
- Leadership Toolkit
- Year-Round Development
- Supervisor Excellence™ Certificate

COHORT FORMING NOW

RESERVE YOUR SEAT

Scan to Register

worldclasstraining.org
Tel: 956-504-9287

Lead Yourself. Lead Your Team. Improve the Work.

Develop the leadership capabilities needed to build people, improve performance, and strengthen the work.

PROGRAM AGENDA

Module 1: LEAD SELF

Make the Shift From Doing to Leading

- Develop self-awareness
- Build credibility through personal example
- Strengthen confidence and emotional discipline
- Take ownership and personal responsibility

Module 2: LEAD PEOPLE

Address Employee Performance Effectively

- Understand individual work styles
- Set clear performance expectations
- Coach employees to improve performance
- Address performance and behavioral problems

Module 3: LEAD PERFORMANCE

Create Clarity and Accountability Around the Work

- Deliver clear, organized work instructions
- Establish meaningful performance measures
- Monitor progress and follow through
- Hold employees accountable for results

Module 4: LEAD IMPROVEMENT

Improve How the Work Gets Done

- Engage employees in improving the work
- Identify waste and improvement opportunities
- Solve everyday problems at the source
- Standardize and sustain better ways of working

YOUR LEARNING EXPERIENCE

- ✓ Interactive discussions
- ✓ Real workplace scenarios
- ✓ Practical leadership tools
- ✓ Hands-on leadership practice
- ✓ Peer learning and collaboration
- ✓ Year-round reinforcement

2-Day Learning Intensive + Year-Round Development



LEADERSHIP ASSESSMENT
Identify your leadership strengths and development priorities.



SUPERVISOR TOOLKIT
Practical tools, templates, and job aids for everyday supervision.



SkillsCOACH™ BULLETIN
(Digital / Every Other Month)
Reinforce key leadership practices year-round.



LEADERSHIP SUPPORT
(Virtual / Alternating Months)
Receive practical guidance as you apply new skills.



LEADERSHIP DEVELOPMENT PLAN
Create a personalized leadership growth plan.



LEADERSHIP PROGRESS TRACKER
Track progress toward your leadership goals.